

Privacy Policy

Novara Technology Group are strongly committed to protecting the private information of our customers and abide by the data collection requirements of the Data Protection Commissioner. Our purpose in retaining information you have supplied is solely to help manage services you have with us. We will not send you unwanted e-mail messages or junk mail, and under no circumstances will your details be passed to any organisation beyond Novara group companies without your explicit permission.

We will use e-mail to send you messages about outstanding orders, renewals and service issues. We may also use e-mail to keep you up to date with news about your current services, as well as anything you show an interest in. We will occasionally post you material which, as a customer of Novara, might be of interest to you.

Please note that in the process of registering for a domain name Internic and each registry publish basic information relating to every domain name on the internet. This information includes the name, address and email address supplied by the administrative contact, the technical contact and the billing contact. This information is then freely available on the internet.

As domain name owners e-mail addresses are made public in the WHOIS query tool and are included in Bulk WHOIS data, there is a potential for misuse of this publicly available information. If you have received unsolicited emails (spam) soon after registering a new domain name it is most likely that the sender has "harvested" your details from this publicly available information.